



# THUNDERBOLT® WARRANTY/REPAIR ORDER

To have a unit repaired under warranty, return the ThunderBolt in its yellow carrying case to the address below. Include your name and address, your product serial number, and a written description of the problem. Be sure to include return shipping information and a contact phone number.

To have a unit repaired after the warranty has expired, follow the shipping instructions above. Include a contact phone number, and you will be called once the problem and repair cost for your unit have been determined. If you decide to proceed with the repair, you will be asked to provide a credit card for repair service and return shipping.

This is a  warranty  non-warranty repair

**Name:** \_\_\_\_\_

**Phone Number:** \_\_\_\_\_

**Address:** \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**ThunderBolt Serial Number:** \_\_\_\_\_

**Problem:** \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Ship unit to:** **Spectrum Electronics, Inc., Attn: Warranty/Repair**  
**4357 Park Drive, Suite E, Norcross, GA • 30093**

If you have any questions about these procedures, please call us toll-free at **877-738-7330**.